

What other kinds of Capacity Building does the NMAETC provide?

Cultural Competency Workshops – are designed by the center and are highly interactive for the purpose of increasing behavioral awareness among providers when diagnosing and treating patients and to help organizations develop cultural competency action plans. These workshops are based on the African American and Hispanic Cultural Competency models published by NMAETC entitled “BESAFE” which seeks to create greater awareness of how culture influences health care provider behavior. In addition the center compiles and disseminates information on cultural competency models and acts as a repository for proven practices in this area. The NMAETC defines cultural competency as a set of congruent behaviors, attitudes and policies within an organization that increase the capacity of clinicians to provide culturally relevant HIV care to communities of color. The NMAETC realizes that HIV/AIDS increasingly and disproportionately affects people of color. Please visit www.nmaetc.org for a free, downloadable copy of BESAFE (available as an Acrobat .pdf file) or contact the NMAETC for a hard copy of the book. Please also contact the NMAETC to schedule a BESAFE workshop at your clinic.

Multi Disciplinary Team Meetings – are a forum for HIV care providers to strengthen their clinical capacity through clinical presentations and collaborative case discussions facilitated by the NMAETC faculty. Clinicians participate in consultations on actual cases that focus on HIV infected patient management and treatment, case management issues, HIV prevention, active management of patients naïve to antiretrovirals and salvage therapies for more experienced providers. Multidisciplinary team meetings are coordinated regionally and facilitate the dissemination of information to providers of minority HIV/AIDS patients, provide resource sharing, improved individual practice standards, group consultations, ongoing needs assessments, and the measurement of the immediate and sustained impact of training and capacity building activities on provider clinical practice behaviors. Meetings are held at least monthly with the goal of increasing the ability of clinicians to diagnose and manage HIV infection in a culturally sensitive manner.

Preceptorship – is a structured integration of didactic presentations, case studies and clinical experiences under the direction of expert faculty and clinicians. Training is facilitated to address HIV clinical management issues and increase the number of minority providers available to treat HIV infected persons and build the capacity of clinicians to provide quality, culturally relevant care to communities of color impacted by HIV/AIDS. Participants are trained on assessing the current clinical management guidelines recommended by DHHS, immediate and sustained impact of training and capacity building activities on clinicians’ practice behaviors, complicated treatment regimens, challenges of adherence to those regimens, and the impact of cultural competence curricula on Ryan White care populations. We offer preceptorships for physicians, physician assistants, nurses, pharmacists, dentists, nutritionists and other health care professionals.

Minority Health Professions Conferences – represent the capacity building networks that the NMAETC has formed with several organizations that include the National Medical Association, the National Dental Association, the National Black Nurses Association, the National Hispanic Medical Association, the National Pharmaceutical Association, and the National Association of American Indian Physicians. Through this network, the NMAETC hosts workshops and disseminates information about capacity-building activities that address the changing epidemiology of HIV/AIDS, complicated treatment regimens, challenges of adherence to those regimens, special needs of clinical providers, and the managed care system and its impact on minorities. The NMAETC also publishes medical journal articles concerning HIV/AIDS and minority communities using the expertise from these conferences.

Clinical Consultations – assists providers with individualized and culturally appropriate consults for HIV infected patient management and treatment, antiretroviral treatment options, resistance testing interpretation, case management issues, and salvage therapies for more experienced providers. This service links clinical providers with expert HIV clinicians at academic and medical institutions specializing in their patient populations.

NMAETC Sites

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Phone: (310) 563-5826
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Meharry Medical College
1005 D.B. Todd Jr. Boulevard
Nashville, TN 37208
Phone: (615) 327-5880
Fax: (615) 327-6417

Xavier University
College of Pharmacy
1 Drexel Drive
New Orleans, LA 70125
Phone: (504) 903-0082
Fax: (504) 903-5313

The University of Texas
Health Science Center at
San Antonio
7271 Wurzbach Road
San Antonio, TX 78240
Phone: (210) 567-7400
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Navajo AIDS Network, Inc.
P.O. Box 1313
Chinle, AZ 86503
Phone: (928) 674-5676
Fax: (928) 674-5080

University of Maryland
College of Health and
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2387 Valley Drive, Room 1242
College Park, MD 20742
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**National Minority AIDS Education
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202.865.3300
www.nmaetc.org

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How do I get more information?

Please visit www.nmaetc.org for further information and call your NMAETC Regional Site or the NMAETC central office. We will work with you to schedule a workshop, capacity building engagement, or other event.

NATIONAL MINORITY AIDS EDUCATION AND TRAINING CENTER

Building Clinical Capacity:



Reducing
Disparities in
HIV Care



REQUEST FOR CAPACITY BUILDING ASSISTANCE

Serving African American, Hispanic, Native American, & Asian Communities

Please fill in the information below and fax to: (202) 865-3495

Return this form to:
**National Minority
AIDS Education and
Training Center**
1840 7th Street, NW
Suite 206
Washington, DC 20001
Phone: (202) 865-3300
Fax: (202) 865-3495
www.nmaetc.org

Organization Name _____

Address _____

City _____ State _____ Zip _____ County _____

Website Address _____

Contact Person _____

Phone _____ Title _____

Alternate Contact Person _____ Email _____

Phone _____ Email _____

What is the NMAETC's Mission?

The NMAETC seeks to improve health outcomes for people living with HIV by increasing the number of proficient HIV direct clinical care providers who are willing and able to diagnose, counsel and treat HIV disease. As a result, these providers will help to improve the delivery and availability of HIV primary care services of their organizations.

Who is the NMAETC?

The National Minority AIDS Education and Training Center is a national collaborative network of clinicians, clinical faculty, consultants and experts providing capacity building and related support for physicians, physician assistants, nurses, advanced practice nurses, dentists, clinical pharmacists and other health care professionals who are directly involved in the HIV care and treatment in communities of color throughout the country. The NMAETC also targets coordinated activities that are designed to increase the care capacity of institutions that include clinics, community health centers, hospital based clinics, support services organizations, regional health departments and planning councils. NMAETC's goal is to facilitate improvement in a variety of areas that concern clinical operations for the purpose of increasing access to high quality and culturally competent health care. These areas of improvement might include clinical delivery systems, care coordination across organizations, provision of self management support to patients, provider cultural competence, diagnosis and treatment of HIV complications, clinical protocol review, availability of clinical case management services, integration of specialist expertise with primary care and development of interventions that fill gaps in needed services.

What is Systems Thinking?

Systems thinking invites us to operate from a perspective that says nothing occurs in a vacuum and everything is connected. It urges us to see the whole and its parts virtually contemporaneously. A systems approach presumes that for change to be effective it must be reasonably self-defining and the entire organization must be engaged. A systems approach makes the assumption that clinic success is tied to the interconnectedness of all components of work on a daily basis at the clinic. Hence, with each capacity building engagement the NMAETC undertakes with a clinic, focus is on improving communication clinic-wide, strengthening continuous quality improvement (CQI), performance management, patient feedback systems and the ability for teams and boards to work productively together on behalf of favorable patient outcomes.

What is Capacity Building?

Capacity building focuses on strengthening infrastructure and improving delivery of HIV primary care services. Capacity building utilizes collaborative approaches to help clinics improve HIV/AIDS patient outcomes using best practices and culturally appropriate models. The goal is to integrate and mobilize all the components of a clinic's operation to achieve measurable results such as increased patient show rates, increased patient retention, increased numbers of patients served, increased adherence, increased patient satisfaction with the care and services they receive, improved productivity and continuous quality improvement.

How can I or my clinic obtain Capacity Building?

***On site clinic specific engagements:** Your clinic completes a self assessment which NMAETC staff and consultants review in detail with your clinic leadership. Goals are set collaboratively and an "engagement" is scheduled. Because work is viewed from a "systems" perspective, engagements are multi-disciplinary and involve a cross section of clinic staff.

***Clinic specific referrals:** Your clinic completes a preliminary self assessment to determine if your organization meets certain eligibility criteria and to assess the level of services requested. The results are tabulated to devise an intervention plan that matches available resources within your area with your stated needs.

***On line capacity building toolkit:** The online toolkit is provided as a mechanism for the communication of best practices and the dissemination of tools and resources to achieve measurable results in the delivery of clinical care services and culturally competent care. It outlines key steps and issues and provides links to many documents, manuals, reports and research studies containing more detailed and in-depth information that facilitate care coordination across your organization. Please visit www.nmaetc.org for clinic specific resources.

***Capacity building workshop:** In the event several practices in a particular region participate and have similar goals, the NMAETC will design workshops to serve multiple site teams during a one or two day intensive workshop. Capacity building workshops may also be designed for a single participant site. Workshops may focus, for example, on learning plan development, action planning, and other kinds of clinic-wide initiatives.

Capacity building is fully funded through HRSA. Therefore, practitioners and clinics are not charged.

For specific information, or to schedule an engagement, please call your Regional NMAETC office or the NMAETC central office on (202) 865-3300.

